



Lagos | Nigeria: December 10, 2020

Nigerian Communications Commission (NCC) directs network operators to suspend the sale of new SIM cards

In accordance with the announcement from the Nigerian Communications Commission (NCC), directing the nationwide suspension of new SIM card sales and activations, and initiating a Subscriber Registration Database audit, MTN Nigeria has suspended the sale, registration and activation of new SIM cards across all touchpoints. This includes MTN Service Centres, Connect Stores and all affiliated Retail/Trade Outlets.

We regret the inconvenience this will cause some of our customers and are committed to working with the NCC to complete the planned audit in an efficient and seamless manner.

Existing MTN customers can continue to access all other services such as airtime and data purchases, and live support via MyMTN App and our online channels or they can walk into any of our stores for assistance. In addition, customers can visit our Service Centres in Asaba, Ibadan, Kaduna and Port Harcourt to secure Digital Identification from the National Identity Management Commission Agents stationed there.

MTN Nigeria remains committed to supporting the Government's efforts to create a secure and sustainable digital economy and are steadfast in our relentless drive to assure compliance with SIM registration regulations. We will join other industry stakeholders in a meeting with Dr. Isa Ali Pantami, the Honourable Minister of Communications and Digital Economy, to chart a course of action.

A handwritten signature in black ink, appearing to read 'Uto Ukpanah', is positioned above the name and title.

Uto Ukpanah
Company Secretary



About the MTN Nigeria

MTN Nigeria is one of Africa's largest providers of communications services, connecting over 75 million people in communities across the country with each other and the world. Guided by a vision to lead the delivery of a bold new digital world, MTN Nigeria's leadership position in coverage, capacity and innovation has remained constant, since its launch in 2001. MTN Nigeria is part of the MTN Group – a leading emerging market operator, connecting more than 250 million subscribers in 21 countries in Africa and the Middle East. To learn more about MTN Nigeria and its various initiatives, visit www.mtnonline.com.

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